

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)**

No. 2020/TG-IV/18/Misc/Comml Contracts      New Delhi, Dated: 07.09.2020

The Principal Chief Commercial Managers,  
All Zonal Railways.

Sub: Relief due to CoVID-19 pandemic to Commercial Earning contracts (Parking, Pay and Use toilets, STD/PCO booth, ATM, PBCM etc) in Indian Railways.

In view of threat of spread of COVID-19, a number of measures have been taken by Ministry of Railways. One such measure involved suspension of all passenger carrying trains which in turn resulted in closure of stations thereby also affecting the functioning of commercial earning contracts like Parking, Pay and use toilet, STD/PCO booth, ATM, PBCM etc. In addition, since limited Passenger train services have been started, the earning potential of the contractors/licensees of commercial earning contracts have been adversely affected. In response to the representations received from zonal Railways seeking relief in payment of license fee for Commercial earning contracts (Parking, Pay and Use toilet, STD/PCO booth, ATM, PBCM etc.) on account of CoVID-19 pandemic lockdown nationwide, the competent authority has examined the issue and decided the following:

- (i) 90 Days relaxation in license fee to be granted to existing commercial earning operational contracts (Parking, pay and use toilets, STD/PCO booth, ATM, PBCM by treating the period from 25.03.2020 to 22.06.2020 as " dies-non".
- (ii) Further, relief in charging of license fee after the "dies-non" period may be considered by Zonal Railways under the existing terms and conditions of contracts, which provide for addition/modification/review in existing agreement with mutual consent, with concurrence of Finance.
- (iii) Relief under item (ii) above may be decided by Zonal Railways by following due diligence taking into consideration footfalls on station in respect of individual contracts and also duration of contract period remaining.
- (iv) The relief may be extended to all commercial earning contracts on Parking, Pay and Use toilets, STD/PCO booth, ATM & PBCM.


Once the contractor accepts the above relief provided by the railways they have to give an undertaking that they will not surrender the contract midway. The relief if given by Zonal Railways under para (ii) to (iv) above, will be applicable only for contracts valid till December 2020 and beyond.

*Suneet Singh*  
27/9/2020

*[Signature]*  
7.9.2020  
JFC

-2-

Necessary action may be taken accordingly. This issues with the approval of Board and concurrence of Finance Commercial Directorate of Ministry of Railways.

  
(Sumeet Singh)  
Jt. Director Traffic Comml. (G)  
Railway Board

No. 2020/TG-IV/18/Misc/Comml Contracts      New Delhi, Dated: 07.09.2020

Copy forwarded for information and necessary action please to:

- (i) FA&CAOs, All Zonal Railways.
- (ii) The Dy. Comptroller and Auditor General of India (Railways), Room no. 224, Rail Bhawan, New Delhi.

  
2.9.2020  
For Financial Commissioner/Railways